NORWOOD

LUMIO

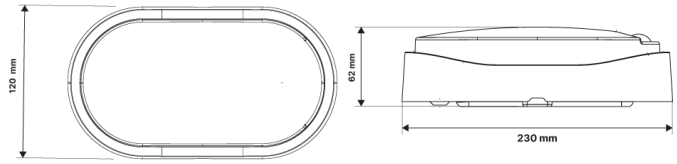
Norwood Bunker Light - White (or Black)

SAFETY INFORMATION

Read instructions carefully before installation. Failure to follow instructions may result in electric shock, fire and/or serious injury.

- Luminaires must be installed and fitted by a qualified electrician ensuring the installation complies to the current wiring regulations.
- Always switch off the mains supply before installation or servicing.
- Ensure all electrical connections are secure and that there are no loose strands.
- The light source contained in this luminaire shall only be replaced by the manufacturer or his service agent or a similar qualified person.
- Do not install this product on damp or newly plastered ceilings.

Product Dimensions



Product Specifications

Voltage	200-240V~50Hz
Power consumption	10W
Light colour options	Warm white
Colour temperature	3000K, 4000K, 6000K
Lumen output	1000lm max
Colour rendering index	>80
Dimmable	No
Working temperature	-20°C to 40°C
IP Rating	IP65
IK Rating	IK08
Electrical classification	Class II
Warranty	2 Years

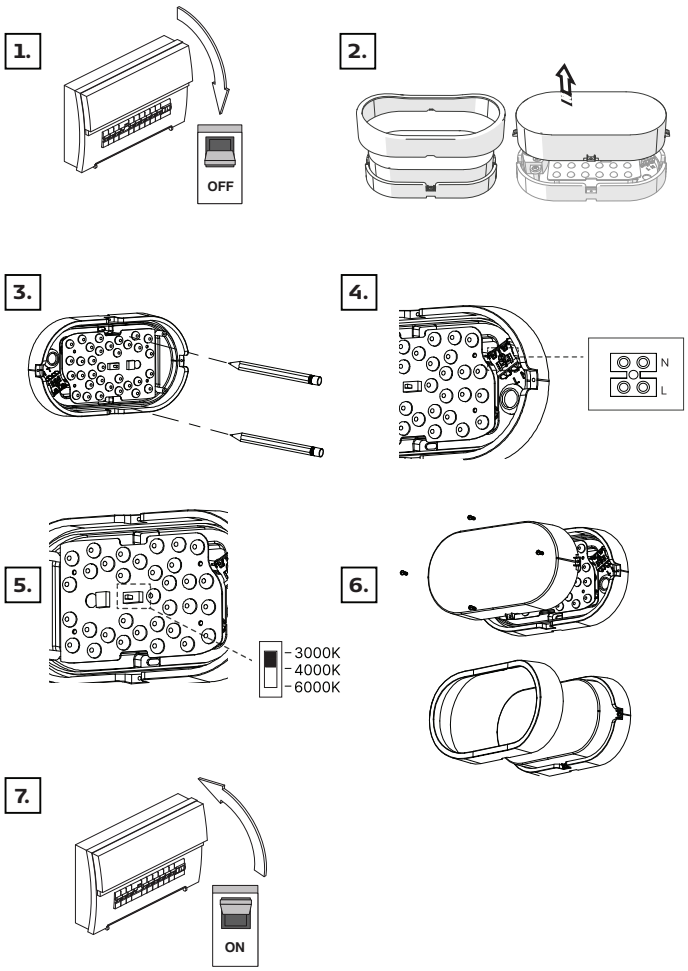
Product Range

Code	SKU	Finish	Wattage
1128229	14883	White	10W
1128174	14884	Black	10W

Installation Steps

Remove the product from the box and inspect it for any damage. If the product is satisfactory, proceed with the installation.

1. Turn off mains power at the switchboard.
2. Remove frame by pressing both sides to unclip. Remove the diffuser from back plate by unscrewing 4 screws.
3. Place back plate in desired position to mark and drill holes for mounting. Feed mains cable through the grommet and mount to surface with the appropriate fixings.
4. Wire mains cable to the terminal block.
5. Select desired colour temperature using CCT switch.
6. Refit the diffuser to the back plate using screws, push frame down to lock in place.
7. Restore mains power at the switchboard and ensure the product operates correctly.



Warranty

This gives you benefits that are additional to other rights and remedies that you may have pursuant to other laws relating to the Lumio lighting products. Those laws include the Australian Consumer Law and the New Zealand Consumer Law.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law or the New Zealand Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or warranty replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Nothing in this warranty is to be interpreted as excluding, restricting or modifying any law or statute applicable to the supply of Lumio products which cannot be excluded, restricted or modified by the Australian Consumer Law or the New Zealand Consumer Law (where applicable).

If you think your Lumio product is defective, you can choose to make a claim under:
1. The Australian Consumer Law in Australia;
2. The New Zealand Consumer Law in New Zealand; and/or
3. This warranty, as may be applicable.

Subject to the terms of this contractual warranty, if your Lumio products are defective, we will (at our election) repair or replace the Lumio products. Once we make this election (and take the relevant action), we will have honoured our obligations under this contractual warranty.

Our total liability under this warranty is limited to the cost of repair or replacement of the defective product (at our election). We otherwise exclude all liability in relation to the product to the fullest extent permitted by law (noting our comments above regarding the Australian Consumer Law and any other rights or remedies you may have).

Lumio warrants that it will remedy premature product failure and defects caused by faulty materials or workmanship in Lumio lighting products as follows:

Product Type	Warranty	Remedy
General Lighting (unless otherwise stated)	3Yr	Lumio products labelled 'return to base' are remedied at our own premises (or agent's premises). This means that you are responsible for returning the Product to us for repair, replacement or refund, and collecting the Lumio product from us once it has been repaired or replaced (at our discretion).
Emergency Lighting & Exits	3Yr	
Accessories and Batteries	1Yr	

All warranty periods apply from date of purchase. Date of purchase means the date that you purchased the Lumio product from a Lumio authorised retailer, unless marked otherwise.

For this warranty to apply, you must:

a. Have purchased the Lumio product from an authorised retailer in Australia or New Zealand;
b. Follow the manufacturer's instructions applicable to the Lumio products;
c. Follow the Industry Standards for installation and usage applicable to the Lumio products (if any);
d. Follow any other written or verbal instructions for installation, operation, care, repair and maintenance of the Lumio products. Those directions may be supplied with the Lumio products, printed on the labels, packaging or operation manuals, published on the Lumio website or otherwise published from time to time; and
e. Follow the claims procedure for making a warranty claim as outlined in this document

Within 7 days of any defect arising (or the day that you should have reasonably become aware of the defect), you must either return the defective goods to the point of sale for refund, or notify Lumio of the defect in writing through our claims processes.

What must be included in the warranty claim:

- proof of purchase (if available) date and place of purchase
- the item number/ code of the returned product and the number of items claimed
- the reason for the claim and written description of the defect (including photographs where reasonably possible)
- any information provided by the customer
- your written assurance that the Lumio products have not been:
  - incorrectly assembled or installed;
  - incorrectly operated or used or maintained;
  - incorrectly repaired or modified;
  - exposed to abnormal conditions; or
  - damaged by you (due to negligence or otherwise)
- request for labour allowance rates (if applicable)

To lodge a warranty claim, please visit our website at lumio.com.au/warranty

Alternatively you can make a claim directly via email at **sales@lumio.com.au** or telephone **1300 438 658**.

Once we receive your warranty claim, we will contact you within 2 working days.

This warranty does not apply to loss or damage caused by wear and tear, misuse, incorrect installation or operation, failure to clean and maintain, incorrect voltage or non-authorised electrical connections, adverse external conditions (such as power surges and dips, acts of God, exposure to heat, corrosion, insect or vermin infestation), use of non-authorised or defective parts or globes, or to items that have been repaired by a person other than us or a repairer approved by us.

V1.0

Images are for illustrative purposes only.
Due to changes in industry standards and continual product development, product specifications are subject to change without notice.

For sales and product information telephone
Customer Service: 1300 438 658
New Zealand: 0800 235 867

Website: lumiolighting.com.au